

## (EM0) Deputy Mayor for Greater Economic Opportunity FY 2017 Draft Annual Performance Plan\*

Deputy Mayor for Greater Economic Opportunity has the following strategic objectives for FY 2017:

### Strategic Objectives

Strategic Objectives describe what the agency will do, at a high level, to achieve its Mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

Objective Number	Strategic Objective
1	Provide strategic direction and oversight to DOES, WIC, DSLBD, OAAA and CFMB in an effort to strengthen the District's workforce system, support small and local businesses and facilitate community development in overlooked and underserved
2	Actively participate in community revitalization efforts that promote interim usage of vacant and blighted properties in overlooked and underserved communities
3	Foster collaboration with key stakeholders and community groups in overlooked and underserved communities to support efforts to revitalize communities and enhance service delivery East of the River
4	Create and maintain a highly efficient, transparent and responsive District government.**

### Activities

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the Budget linen items. This is further divided into Daily Services, (ex. sanitation disposal), and long-term Key Projects that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have Daily Services, whereas some agencies that are more capital-based will have several Key Projects.

Activity Header	Activity Title	Type of Activity
<b>1 - Provide strategic direction and oversight to DOES, WIC, DSLBD, OAAA and CFMB in an effort to strengthen the District's workforce system, support small and local businesses and facilitate community development in overlooked and underserved communities. (1 Activity)</b>		
Deputy Mayor for Greater Economic Opportunity	Agency Management	Key Project
<b>2 - Actively participate in community revitalization efforts that promote interim usage of vacant and blighted properties in overlooked and underserved communities (1 Activity)</b>		
Deputy Mayor for Greater Economic Opportunity	Agency Management	Key Project
<b>3 - Foster collaboration with key stakeholders and community groups in overlooked and underserved communities to support efforts to revitalize communities and enhance service delivery East of the River (1 Activity)</b>		
Deputy Mayor for Greater Economic Opportunity	Community Engagement	Key Project
<b>4 - Create and maintain a highly efficient, transparent and responsive District government.** (1 Activity)</b>		
Deputy Mayor for Greater Economic Opportunity	Transparency	Daily Service

## Key Performance Indicators\*\*\*

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome oriented and should be used to answer the question, “What does the agency need to measure to determine success?”

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2015 Target	FY 2016 Target	FY 2017 Target
<b>1 - Provide strategic direction and oversight to DOES, WIC, DSLBD, OAAA and CFMB in an effort to strengthen the District's workforce system, support small and local businesses and facilitate community development in overlooked and underserved communities. (2 Measures)</b>						
Percent of agency performance initiatives implemented timely and within budget	X	Not available	Not available	Not available	Not available	80%
Unemployment decrease in Wards 7 & 8 (compared to overall DC unemployment rate decrease)	X	0.25%	0.9%	Not available	Not available	-0.7%
<b>2 - Actively participate in community revitalization efforts that promote interim usage of vacant and blighted properties in overlooked and underserved communities (1 Measure)</b>						
Number of vacant and blighted projects implemented		Not available	Not available	Not available	Not available	4
<b>3 - Foster collaboration with key stakeholders and community groups in overlooked and underserved communities to support efforts to revitalize communities and enhance service delivery East of the River (1 Measure)</b>						
Percent community satisfaction with the DMGEO office	X	Not available	Not available	Not available	Not available	80%
<b>4 - Create and maintain a highly efficient, transparent and responsive District government.** (9 Measures)</b>						
Contracts/Procurement-Expendable Budget spent on Certified Business Enterprises	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Contracts/Procurement-Contracts lapsed into retroactive status	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Budget- Local funds unspent	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Budget- Federal Funds returned	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Customer Service-Meeting Service Level Agreements	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016

Human Resources- Vacancy Rate	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Human Resources- Employee District residency	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Human Resources- Employee Onboard Time	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016
Performance Management- Employee Performance Plan Completion	X	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016	Forthcoming October 2016

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#### Performance Plan End Notes:

\*For more information about the new structure and components of FY 2017 draft performance plans, please see the FY 2017 Proposed Budget and Financial Plan, Volume 1, Appendix E

\*\*\*"Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

\*\*\*Key Performance Indicators that are new may not have historical data and may only have FY 2017 targets.